



~Flower & Bouquet Preservation~

Terms & Conditions

All flowers are dried and preserved through the traditional process of pressing. Once the flowers are thoroughly dried (this can take anywhere from 4-8 weeks depending on the type of flower), they are arranged between two pieces of clear glass. If you have chosen one of our soldered frame packages, the glass will be sealed together using the Tiffany-stained glass technique. Lead free tin solder is used in all our frames. The solder can be kept silver or stained copper or black using a patina. If you have chosen one of our wooden frame packages the glass will be fitted into the frame of your choice and secured in place.

All of our floral preservation packages include personalisation options such as the addition of written details to your frame and the inclusion of mementos such as invitations or photographs and colour enhancement. Colour enhancement entails 'painting' the flowers to restore any lost colour. We use a special formula which allows us to restore the colour while still maintaining the natural look of the flower. This will be discussed with you once your flowers are being reconstructed.

From start to finish the expected turnaround time for your finished product is approximately 6~9 months but this can vary depending on the flowers in your bouquet and the time of year. Summer months may be longer due to higher demand in floral preservation, however we will do our best to keep you updated on any delays. We do kindly ask for your patience with delays~ we promise the end result will be worth it! A deposit of 100 euro (50 euro for partial preservation) is required prior to the pressing of your bouquet. The

final balance will be required once your flowers are fully dried and removed from the press, approx. 4~8 weeks from when we receive them. On completion of your preservation, you will have the option to collect from our home studio at an arranged time or have it sent to you via registered post at an additional cost. We will give you a price quote for shipping cost once your preservation is finished.

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- I have read the packaging instructions and understand the importance of proper hydration and packaging of my bouquet prior to postage (this will ensure flowers are received in an optimum condition and will obtain the best results from pressing).
- I understand that 'The Flower Bandits' cannot be held responsible for damaged/undesirable outcomes during the drying process as a result of the flowers being in poor condition.
- I understand that when pressing flowers, the colours may be altered due to the natural drying process. For example- white roses tend to dry to a beige or vintage yellow colour and reds can darken to an almost black colour. Light pink roses may lose their colour and dry similarly to a white rose. Other factors can affect this such as the condition of the flower prior to pressing. Colour enhancement is included in all packages if required/desired and will be discussed once flowers are being reconstructed.
- I understand that some fading of the colours of my pressed bouquet can be expected over time. Pink coloured flowers, especially, tend to fade most obviously. However, by following the after-care instructions (these will be sent to you along with your finished frame) the fading process can be minimised.

- I understand that some debris/pollen can appear in my frame after it has been completed. Although we try our best to avoid this (by meticulously cleaning all frames and brushing flowers with a fine, soft brush), it is sometimes unavoidable due to their organic nature.
- I understand that although every effort is made to remove any excess or visible glue from the glass, some traces of glue may still be seen as this is what holds the flowers in place.
- I understand that it may not be possible to use all parts of my bouquet in my frame due to thickness of some flowers, the condition on arrival to us and spatial limitations of the frame.
- I understand that all written details added to my frame must be confirmed prior to sealing the frame and cannot be changed after this.
- I understand that the shipping of my bouquet and finished preservation is my financial responsibility and not covered within the price of my package.
- I understand that if my preservation is being posted outside of Ireland any customs charges that are applicable are my responsibility as the client to pay.
- I understand that if my flowers arrive in poor condition and cannot be preserved that the booking fee remains non-refundable. There will be the option to provide replacement flowers if desired.
- I understand that if posting my bouquet, I should send it via Registered Post to ensure it is traceable and for proof of postage.
- I understand that 'The Flower Bandits' cannot be held responsible for any loss or damages during shipping. All preservations are sent via registered post and will be traceable. In the rare event that your preservation arrives and is damaged you must inform us within 48 hours of receipt along with photographic evidence so we can organise a courier to collect it and return to us for repair.

- I understand that the 100 euro booking fee is non-refundable in the event of cancellation unless there are exceptional circumstances. Refunds will be made at our discretion.
- I understand that the remaining balance for the preservation will be due once my flowers are fully dried and removed from the press.
- I understand that given the personalised nature of a preserved bouquet or floral frame, no refunds can be issued as it cannot be resold.
- I understand that 'The Flower Bandits' will not copy any design from another artist and will design my frame using their own unique style. Please ensure prior to booking in that you have taken the time to look at examples of our previous work which can be found on our website www.theflowerbandits.ie or on our Instagram account @the_flower_bandits.
- I understand that in the event 'The Flower Bandits' is required to register for VAT, this cost will be applied to my order. This is a government fee and is outside of the control of the business.
- I understand that the approximate turnaround time of 6~9 months can be longer at times due to numerous factors. This is a slow art form which cannot be rushed and we appreciate your patience.

We are so thankful that you are allowing us to preserve such special memories for you and strive to make the experience as stress free and enjoyable as possible. Communication from receipt of your bouquet to creating the finished frame will be continuous to ensure we can create a piece of art that you can cherish forever. If you have any further questions, please do not hesitate to ask.

Mariah x